



# **Aetna Better Health® of Kansas**

## **COVID-19 Communication Update**

### **Changes in Prior Authorization/Precertification and Admissions Protocols for Aetna Better Health of Kansas**

#### **Please check back often for any new updates to this important information.**

As states recommence elective services, Aetna Better Health of Kansas is resuming standard prior authorization protocols for Post-Acute and Long-Term Care Hospital Admissions effective June 15, 2020.

Below are Aetna Better Health of Kansas's updated prior authorization /precertification and admission protocols for Post-Acute Care and Long-Term Care Hospital Admissions (effective June 15, 2020).

### **Post-Acute Care and Long-Term Care Hospital Admissions**

#### **Standard Authorization Process**

Aetna Better Health of Kansas reminds providers that:

- All Post-acute admissions require prior authorization approval prior to admission.
- We will continue to waive the three-day prior hospitalization requirement for skilled nursing facility stays as part of our normal course of business.

*Regulations regarding post-acute care precertification and admissions protocols for Aetna Medicaid members vary by state and, in some cases, may change in light of the current situation. Providers are encouraged to call their Provider Services representative for additional information.*